

PETER IBEABUCHI

Location: Dublin Ireland | Phone: +353899419868 | Email: lbeabuchi.peter@yahoo.com
LinkedIn: [linkedin.com/in/peter-ibeabuchi-30a833183](https://www.linkedin.com/in/peter-ibeabuchi-30a833183)

PROFILE SUMMARY

Highly skilled IT support analyst with expertise in technical troubleshooting, data analysis, and process improvement. Proven ability to extract insights from system data and drive efficient solutions. Proficient in SQL, Python, and IT service management tools.

EDUCATION

MSc Data Analytics.

Dublin Business School, Dublin, Ireland

Sept 2023 - Sept 2024

BSc Business Management.

University of Port Harcourt, Rivers, Nigeria

Sept 2013 - Sept 2017

Cumulative GPA 3.93

VCs Award: Best Graduating Student Management Department

WORK EXPERIENCE

Pack Analyst

Menzies Distribution, Dublin.

May 2024 - Present

- Developed and maintained daily dashboards and reports, providing real-time insights into key performance indicators (KPIs) for upper management.
- Analyzed packing priorities and logistics data to optimize resource allocation, leading to an increase in packing efficiency.
- Streamlined backorder maintenance processes, significantly reducing delays and improving customer satisfaction.

Data Support Analyst

Everest Mobility, Nigeria.

Jan 2022 - Dec 2023

- Unlocked insights from system data using SQL, driving process and efficiency improvements.
- Developed and maintained KPIs, reports and dashboards in Tableau, enabling data-driven decision making.
- Collaborated with cross-functional teams to identify and resolve technical issues.

Technical Content Writer

DevBytes, India.

April 2022 - May 2023

- Authored over 250 articles on cutting-edge tech trends, making complex concepts accessible to a wide audience.
- Created technical guides and instructional contents to educate users on various aspects of IT and technology.
- Demonstrated a strong ability to simplify complex technical concepts through concise, easy-to-understand language.

Insight Support Analyst

3W Forex Trading Academy, Nigeria.

Oct 2019 - Nov 2021

- Collaborated with cross-functional teams to identify technical issues and develop solutions
- Regularly presented findings and insights to stakeholders clearly and understandably, fostering a data-driven decision-making culture
- Assisted in the implementation of advanced analytics techniques, including to enhance predictive modeling and optimize trading outcomes.

SKILLS

Technical Skills: SQL, Python, R, Tableau, Microsoft suites, ServiceNow, Jira, Technical Writing and documentation

Libraries/Framework: Pandas, Numpy, Keras, Tensorflow, BeautifulSoup, Scikit learn.

Soft Skills: Communication (verbal and written), Presentation, Teamwork, Leadership Capabilities.